

To whom it may concern:

I am writing this to personally recommend Paul Pangburn and his property management services. As an absentee landlord who is from away, I rely on Paul and his associates to oversee our properties. My business partner and I have been using Paul for several years and it wasn't until we switched to Paul's services, did we truly realize what we were missing out on.

I have found that Paul somehow manages to give each and every client his personal attention. I have found him to be honest, fair and reasonable and of strong moral character. He not only cares about the owners and their needs, he provides the same level of service to tenants, and as a landlord, we all know that is extremely important.

He has done a superb job of maintaining and keeping our properties at a high level of quality and more importantly, at a reasonable expense to the property owners. He is very cognizant of the ratio of income to expenses and has the foresight to plan ahead for needed repairs or projects and undertake them when the budget allows. His attention to pressing matters is second to none. He handled everything from a sewer back-up and sewer main break to a malfunctioning furnace in the dead of winter at ungodly hour. Bursting pipes, no problem...Paul was just a phone call away. He always found a way to address the unforeseeable problems and keep the tenants happy during these unexpected issues.

He is a full service property manager that won't disappoint. I hope that I never have to use another firm because it will be tough for anyone else to compare to Paul. I would thoroughly recommend Pangy to anyone in need of property management services. I am also happy to speak with anyone looking for additional information on Paul and his services.

Sincerely,

Andrew Holter  
President, H & H Properties, Inc.